

The Emerging Role of the Strategic HR Business Partner

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Corporate Demands

- Focus on global and mobile workforces
- Outsourcing/cost reduction pressures
- Increasingly complex business models
- Worldwide shortage of educated labor
- More challenges around employees
- Need for talent

Global HR Talent Survey Results

90% of large global corporations polled recently who did recent global HR talent reviews stated:

"We don't have the right HR professionals.

Our HR succession plan is inadequate.

Our HR bench strength is close to nonexistent.

Our internal customers don't have the strategic assistance they need."

Transforming HR

"84% [of companies] are either transforming or planning to transform HR, but only 30% say the transformation is driven by the need to free HR to undertake a more strategic role."

(Deloitte Study)

HR Business Partners On The Job

Responsibilities

- Lead corporate initiatives in regional unit
- Discover and diagnose and design solutions
- Delegate implementation work
- 4-5 countries at a time
- Shared services environment

HR Business Partners On The Job

Skills

- Can gain rapid understanding of complex businesses and business issues (a whiz with org charts)
- Influence works at a strategic level
- Consulting
- Account management
- Vendor management
- Strategic planning facilitation

HR Business Partner On The Job

Required Experience

- 10 to 15 years HR increasing responsibility
- Experience designing and implementing training and OD
- Knowledge of 'Best Practices' HR and OD
- Successfully influenced key stakeholders and decision-makers on important matters
- Strong service focus
- Willingness to travel over 50% of the time

HR Business Partner Bottom Line

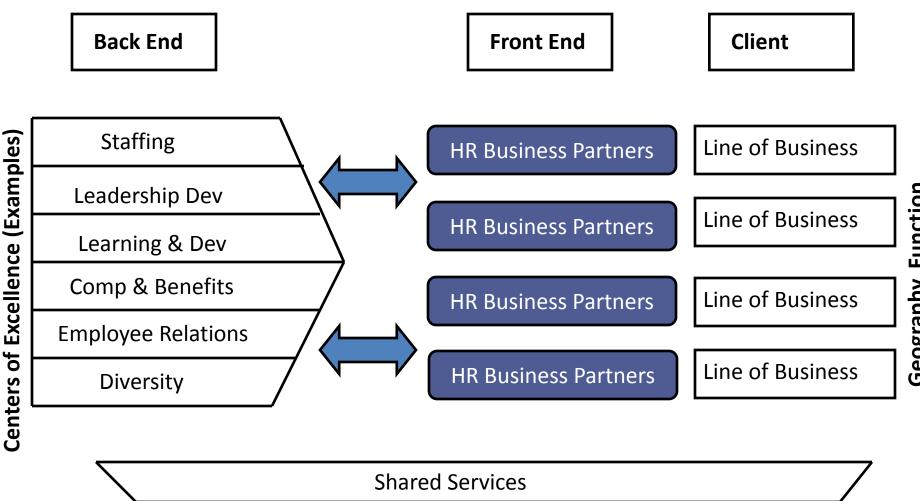
Reporting Structure

- Reports to the global/corporate VPHR
- May also report to the regional leader

Compensation

- Can have a base of up to \$250,000 for individual contributors
- Can earn more than top HR execs with large teams

The HR Business Partner model



Geography, Function

Is your organization ready for HR Business Partners?

- It looks like a business school
- It has a "P" not just an "L"
- It hatches and harvests ideas
- It makes big places smaller
- It focuses on the upside

Road Map for HR Business Partners

New Competencies

Differentiators

Domain **Expertise**

Basics

Cover the Basics

Dependability

Pride

Follow-through

Communication

Cooperation

Flexibility

Integrity

Domain Expertise

Talent Acquisition

HR Compliance

Succession Planning

Total Rewards

OD and Training

Change Management

Employee Relations

Differentiators

Board-Level Presence

Consultative Approach

Start-Up Mindset

HR Best Practices

Passion for the Business

Ulrich's New Competencies

Organizational Designer

Credible Activist

Operation Executor

Business Ally

Culture and Change Steward

Strategy Architect

Road Map for HR Business Partners

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Domain **Expertise**

Basics





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